

SUPERBIKE **FACTORY**

ALWAYS READY TO RIDE

Superbike Factory Ltd
Snape Road | Macclesfield | Cheshire | SK10 2NZ
Tel: 01625 353012 / Fax: 01625 353002

Job Title: Motorcycle Technician

Department: Workshop

Location: Various SuperBike Factory sites

Reports To: Workshop Manager

Level: Entry/Mid

Employment Type: Full-time

Job Purpose:

The Motorcycle Technician is responsible for preparing motorcycles to a retail-ready standard through skilled servicing, diagnostics, and repair. Working across a wide range of makes and models, this role offers variety and continuous learning in a high-volume workshop environment. Technicians play a key part in maintaining SuperBike Factory's reputation for quality and reliability, ensuring each bike is safe, fully functional, and ready for its next rider.

Key Responsibilities:

Mechanical Repairs – Strip, fit, and replace motorcycle components, in line with workshop quality standards.

Diagnosis – Identify and resolve both standard mechanical or electrical faults to ensure bikes are safe and road-ready.

Servicing – Complete routine motorcycle servicing across various makes and models to manufacturer specifications.

Road Testing – Conduct road tests on bikes (minimum five miles) to ensure all functions are operating correctly and safely.

Efficiency – Work to set timelines to meet daily targets and ensure work is completed within expected turnaround times.

Workshop Standards – Maintain a clean, safe, and organised workspace, contributing to team efficiency and compliance with health and safety regulations.

Team Collaboration – Communicate effectively with colleagues to ensure smooth workflow and high-quality bike preparation.

Required Skills and Qualifications:

Essential Experience:

- Previous experience in motorcycle or automotive mechanical roles

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- Technical knowledge and mechanical aptitude
- Ability to work efficiently in a fast-paced workshop environment

Desirable Experience:

- Experience working on multiple motorcycle brands
 - Main dealer or multi-brand workshop background
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Key Attributes:

- Genuine passion for motorcycles
 - High attention to detail with strong fault-finding skills
 - Technical, analytical, and problem-solving mindset
 - Commitment to delivering quality work
 - Driven, self-motivated, and goal-oriented
 - Motorcycle licence preferred but not essential
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Performance Standards:

- Complete assigned repairs, diagnostics, and servicing tasks on time
 - Maintain high-quality workmanship with minimal rework
 - Contribute to workshop cleanliness and compliance with safety procedures
 - Support workshop output goals through collaborative teamwork
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Working Conditions:

Environment: Workshop-based role within a dynamic and busy technical team

Physical Requirements: Manual work, motorcycle movement, and use of mechanical tools

Scheduling: Full-time hours including Weekends, may require flexibility during peak periods

Job Context and Environment:

Work Environment: Hands-on mechanical environment with a diverse range of bikes

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Challenges: Working to deadlines while maintaining quality across multiple brands and models

Tools and Equipment: Must have own hand tools. Full use of Workshop diagnostic systems, lifts, and safety equipment

Key Relationships:

Internal: Workshop Manager and Supervisor, Technicians, Processing Teams, Parts Team

External: N/A

Career Development Opportunities:

- Pathways to more senior technician (B or C Tech) or Workshop Supervisor roles
- Further training E.g Welding courses, Suspension Courses, Shock service training, MOT Certification

Note: this job description is not exhaustive, non-contractual and may be added to or changed from time-to-time following discussion and consultation with the post holder and line manager.