

SUPERBIKE **FACTORY**

ALWAYS READY TO RIDE

Superbike Factory Ltd
Snape Road | Macclesfield | Cheshire | SK10 2NZ
Tel: 01625 353012 / Fax: 01625 353002

Job Title: Apprentice Motorcycle Technician
Department: SBF Academy
Location: SuperBike Factory, Macclesfield
Reports To: Technical Development Supervisor
Level: Apprentice
Employment Type: Full-time (38.75 hours/week)

Job Purpose

At SuperBike Factory, our goal is Making Bikers Happy, and every role plays a vital part in delivering that happiness.

The Apprentice Motorcycle Technician is an entry-level role designed to develop the next generation of skilled motorcycle technicians. Based at the SBF Academy in Macclesfield, this role blends hands-on workshop experience with structured academic learning, supporting the day-to-day operations of the workshop while progressing toward an IMI Level 3 Motorcycle Technician qualification. You will bring passion and ownership to your work, contributing to a positive, innovative, and supportive environment where both colleagues and bikers feel at home.

Key Responsibilities

1. Lead with Passion:

- Approach all workshop tasks with a positive, can-do attitude and enthusiasm for learning
- Demonstrate pride in delivering quality repairs, inspections, and motorcycle care
- Maintain a clean, safe, and well-organised workspace at all times

2. Innovate Continuously:

- Take part in technical development opportunities, including installation of tracking systems and use of diagnostic equipment
- Embrace new technologies and methods taught during training and adapt them into practical work

3. Own Your Work:

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- Complete Internal and Exit Pre-Delivery Inspections (PDIs) under supervision
- Undertake remedial and upsell servicing on stock and sold bikes
- Accurately complete workshop documentation and follow company processes

4. Collaborate as a Team:

- Assist technicians and team members in daily workshop operations
- Attend regular college days with EMTEC training partners and participate in group learning sessions
- Support wider workshop cleanliness and team effectiveness

5. Support Learning:

- Progress through the IMI Level 3 Motorcycle Technician qualification
- Remain on track with coursework deadlines, both practical and theory-based
- Seek feedback and coaching to improve technical performance and academic outcomes

Required Skills and Qualifications

Essential:

- GCSEs in English & Maths at Grade C/4 or above (or equivalent)
- Basic IT proficiency, including Microsoft Word, Excel, Outlook and Teams
- Strong attention to detail, reliability, and organisational skills
- Willingness to learn and motivation to progress through the apprenticeship programme

Desirable:

- Full or restricted motorcycle licence
- Hands-on mechanical or technical experience
- Familiarity with tools, engineering principles or vehicle diagnostics (e.g., TEXA)

Performance Standards

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- Demonstrate steady academic and practical progress aligned to the training plan
 - Complete workshop tasks to a high standard and within agreed timeframes
 - Maintain compliance with Health & Safety and workshop cleanliness policies
 - Deliver accurate and timely completion of logbooks, assignments, and workplace documentation
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Working Conditions

- Environment: Workshop-based with classroom sessions held on site
 - Physical Requirements: Manual handling, standing for extended periods, movement of motorcycles
 - Schedule: 38.75 hours per week (on-site), including college learning hours
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Job Context and Environment

- You will join a passionate, expert team dedicated to Making Bikers Happy.
 - Challenges may include adapting quickly to changing priorities and innovating to improve customer experiences.
 - This is a hands-on role within a dynamic, technical training environment. Balancing study and workshop responsibilities is key to success.
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Key Relationships

Internal: Collaborate with the Technical Development Supervisor, Workshop Technicians, and Academy Trainers

External: Engage with EMTEC training partners to support qualification progress

Career Development Opportunities

- Qualification as an IMI Level 3 Motorcycle Technician
 - Potential to advance to A, B, or C-Level Technician roles based on performance and demonstration of our PILOT values.
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Note: This job description reflects the role's core duties and expectations but is not exhaustive. It may be revised periodically in consultation with the post holder and line manager to support evolving business needs.